



SYSPRO App Store: Registration Guide



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What is the SYSPRO App Store?

Consumers who use smartphones and tablets are used to the concept of an “app store”, an on-line commerce website where applications can be purchased and downloaded. The SYSPRO App Store is an “enterprise app store”, an on-line marketplace for the SYSPRO community, where applications built by partners and customers can be published, and where members of the SYSPRO community can discover, browse and purchase applications.

It has been designed to be a trusted source for SYSPRO customers looking for solutions that are relevant to their needs. To help customers in searching and evaluating solutions, apps are organized by category, and additional information is available, such as screen shots, user ratings and reviews.

The SYSPRO App Store URL

<http://appstore.syspro.com/>

Who can use it?

There are three types of users for the SYSPRO App Store:

1. Browsers
2. Customers
3. Publishers

The SYSPRO App Store is a public site so anyone can browse and search the store, but in order to transact in any way on the site - i.e., purchase or publish - users must first get registered on the SYSPRO Support Zone.



Register as a customer

Who should register as a customer?

The person in your organization who is responsible for authorizing and purchasing software for the organization should register as a customer on the SYSPRO App Store. Once registered, no one else can purchase and download apps on behalf of the organization. However, other people in the organization can still browse the SYSPRO App Store, discover new apps, and make recommendations for them to be purchased.

How do I register as a customer?

As the SYSPRO App Store is an enterprise app store for the SYSPRO community, you need to provide two sets of credentials to register:

1. Your SYSPRO Support Zone/InfoZone login.
2. Your SYSPRO XML license file

What is my SYSPRO Support Zone/InfoZone login?

If you don't have a Support Zone login, or have forgotten it - go to:

http://support.syspro.com/log_in

Here you can register or retrieve a forgotten password.

What is the SYSPRO XML license file?

Anyone registering as a customer will be required to provide a valid SYSPRO XML license file.



Every SYSPRO customer site has a unique license - for each customer this information is stored in a file, License.XML. The default location for this file is on the server under the SYSPRO WORK folder, in a folder called license.sav .

Customer registration process

1. Select 'Login / Register' on the SYSPRO App Store home page.
2. Select 'Register'.

The login screen allows for existing logins or initial registration.

1. Enter your login ID and password, then select 'Submit'.
2. Complete the rest of the registration information.
As you are registering as a customer, you need to select the Customer role in the Role dropdown.



Role

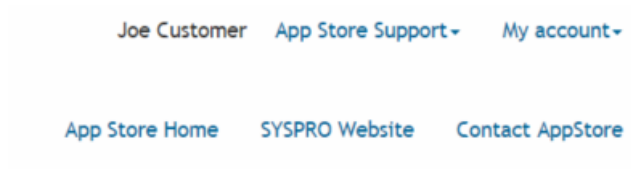
- Customer
- Publisher

3. You will also need to provide your SYSPRO customer or partner credentials. Use the 'Browse' button to find your XML license file.

If your XML license has already been uploaded by another person in your organization, you will see a message.

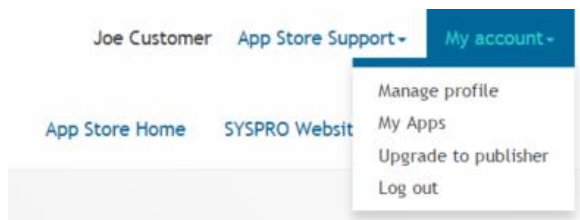
4. In order to allow customers to monitor what products are downloaded, the SYSPRO App Store restricts the number of customers to one per SYSPRO license.
5. To proceed you must accept the Applications Agreement terms and conditions.

If the registration is successful, you will be returned to the SYSPRO App Store home page, and your customer name will be shown at the top.



Changing status to a publisher

As a customer, you may change your status to a publisher if you wish to publish content on the SYSPRO App Store. Select the 'My Account' dropdown, then select "Upgrade to publisher" and complete the publisher registration process.





Register as a publisher

Who should register as a publisher?

If you are interested in making content available on the SYSPRO App Store for SYSPRO users to purchase or download, you need to register as a publisher. In order to maintain control and quality of content published, only one user per SYSPRO license may register as a publisher.

How should I register as a publisher?

The person As the SYSPRO App Store is an enterprise app store for the SYSPRO community, you need to provide two sets of credentials to register:

1. Your SYSPRO Support Zone/InfoZone login
2. Your SYSPRO XML license file

What is my SYSPRO Support Zone/InfoZone login?

If you don't have a login, or have forgotten it - go to:

<http://infozone.syspro.com/>

Here you can register or retrieve a forgotten password.

What is the SYSPRO XML license file?

Anyone registering as a publisher will be required to provide a valid SYSPRO XML license file.

Every SYSPRO site (customers and partners) has a unique license - for each site this information is stored in a file, License.XML. The default location for this file is on the server under the SYSPRO WORK folder, in folder license.sav .



Publisher registration process

Select 'Login / Register' on the SYSPRO App Store home page.

1. Enter your SYSPRO Support Zone/InfoZone username and password to register.
2. Select 'Register'

The login screen allows for existing logins or initial registration.

1. Enter your login ID and password, then select 'Submit'.

2. Complete the rest of the registration information.
As you are registering as a publisher, you need to select the Publisher role

in the Role dropdown.

3. You will also need to provide your SYSPRO customer or partner credentials.
Use the 'Browse' button to find your XML license file.



If your XML license has already been uploaded by another person in your organization, you will see a message.

4. To proceed you must accept the Applications Agreement terms and conditions.
5. Whether you intend to publish content freely, or for purchase, you will also be required to provide your banking details, including Swift international banking code.
6. You must also accept the Publisher Agreement terms and conditions.
7. On completion, an email is sent to confirm that registration as publisher is in progress.

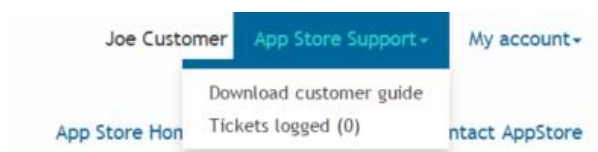
The process to become a publisher may take about 3 working days. Approval has to be given by a SYSPRO regional representative and by a SYSPRO Corporate Finance administrator.

You will receive an email when you have been approved as a publisher.

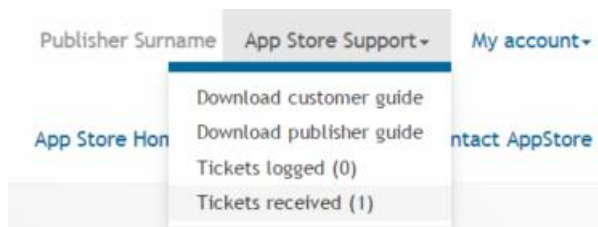
More information about being a customer or publisher

Further information for customers and publishers is available on the SYSPRO App Store once your registration has been approved. Select App Store Support:

- as a customer



- as a publisher



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